# We care about the quality of home health care.

## How does your local home health agency compare?

Find this information and much more at www.medicare.gov.

North Carolina State Average	City	Patients who get better at bathing	Patients who get better at walking or moving around	Patients who get better at taking their medicines correctly (by mouth)
Angel Home Health and Hospice	Franklin	53%	35%	24%
At Home Senior Care Inc	Raleigh	49%	27%	21%
Baptist Hospital Home Care	Winston Salem	50%	34%	28%
Blue Ridge Home Health Agency	Morganton	50%	38%	23%
Carolinas Home Care	Charlotte	62%	36%	35%
Carteret Home Health Services	Morehead City	60%	35%	35%
Cleveland Home Health Agency	Shelby	52%	32%	34%
Davie County Home Health Agenc	Mocksville	49%	39%	32%
Duke Community Home Health SE	Durham	47%	31%	31%
Edgecombe Homecare & Hospice	Tarboro	39%	39%	36%
Emerald Care Inc.	Gastonia	60%	42%	32%
Firsthealth Home Care	West End	61%	44%	33%
Forsyth Home Care	Winston-Salem	53%	37%	32%
Gaston Memorial Home Health Me	Gastonia	55%	40%	39%
Gentiva Health Services/Salisb	Salisbury	61%	37%	44%
Gentiva Health Services/Winsto	Winston Salem	50%	31%	24%
Home Care of Wilkes Regional M	North Wilkesboro	43%	28%	38%
Home Health and Hospice Care	Goldsboro	53%	37%	38%
Home Health Professionals		59%	33%	28%
Homecare Providers	Salisbury	55%	34%	31%
Interim Healthcare of the Tria	Burlington Charlotte	61%	43%	43%
Iredell Home Health	Statesville	56%	40%	37%
	Pinehurst	45%	29%	
Liberty Home Care				18%
Liberty Home Care  Maria Parham Hospital	Wilmington Henderson	47%	32%	24%
•		35%	34%	28%
McDowell Home Health Care Prog	Spindale	57%	32%	39%
Nash County Home Health Agency	Rocky Mount	39%	28%	28%
Northern Home Care	Mount Airy	53%	37%	34%
Pardee Home Care	Hendersonville	66%	38%	47%
Pathways Home Care	Concord	64%	46%	46%
Presbyterian Homecare	Charlotte	58%	33%	32%
Rex Home Services	Raleigh	58%	41%	36%
Roanoke Home Care Hospice	Plymouth	48%	48%	34%
Southeastern Home Health	Lumberton	35%	25%	28%
Tar Heel Home Health	Greenville	51%	35%	26%
Tar Heel Home Health	Kinston	50%	38%	30%
Tar Heel Home Health	Morehead City	49%	31%	19%
Tender Loving Care Health Care Services	Durham	58%	37%	37%
Toe River Health District	Spruce Pine	53%	38%	29%
Total Care Inc. Charlotte	Charlotte	55%	35%	31%
Total Care Inc. Shelby	Shelby	55%	31%	27%
Total Care Inc. Winston Salem	Winston Salem	50%	32%	26%
Unified Home Care LLC	Reidsville	60%	44%	35%
University Home Care	Greenville	43%	28%	34%
Visiting Health Professionals	Asheville	57%	36%	31%
Wake Med Home Care	Raleigh	58%	35%	36%
Well Care Home Health	Wilmington	57%	29%	32%

Actual data from home health agencies (rounded) in alphabetical order. All home health agencies may not be listed. Look at "Home Health Compare" at www.medicare.gov on the web for a complete list of Medicare-certified home health agencies in your area.

The Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, believes that one way to improve the quality of care is to provide quality measures you can use to compare home health agencies.

### What is home health care?

Home health care is provided when you have a medical need for skilled nursing care and other services, like physical and occupational therapy, speech-language therapy, and medical social services provided by a variety of skilled health care professionals at home. Home health care may help you reach and keep your best physical, mental, and social well-being.

#### Why is this information important?

Quality measures, along with other information, can help you make decisions about home health care. The quality measures chosen by CMS give you an idea of the quality of care given by each agency. These measures were chosen because they relate to activities that are important to help you continue to live at home.

#### -Mara information?

More information? CMS has more quality measures and other information to help you make decisions about home health care. Look at "Home Health Compare" at www.medicare.gov on the web, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also talk to your doctor or ask friends about their home health experiences.

CMS and Medical Review of North Carolina (North Carolina's Quality Improvement Organization) are committed to work together with consumers, those who act on their behalf, the home health industry, and the State of North Carolina to improve the quality of care for home health care patients.





1-800-MEDICARE www.medicare.gov

Helping you help yourself.